

A-1014/A-1015

Quick Start Guide

Scissor High Lift Pallet Jack

Rated Load Capacity: 2,200 lbs (1,000

kg) Fork Size: 45" x 21" / 45" x 27"

Maximum Lifting Height: 31.5"

Scan the QR Code for more information.



Thank you for choosing our scissor high lift pallet jack.

For safe and correct use, please read this manual carefully and follow all instructions, precautions, and prohibitions. Keep this manual for future reference. Product specifications may change without notice. If there is any difference between this manual and the actual product, the product shall take precedence.

TABLE OF CONTENTS

INTRODUCTION

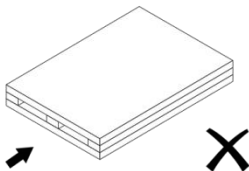
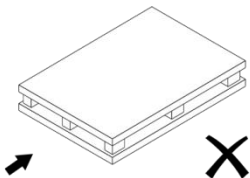
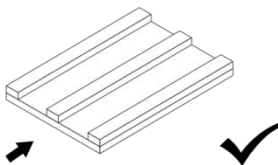
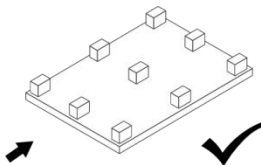
1. Warning
2. Parts Introduction
3. Installation Instruction
4. Inspection & Maintenance
5. Customer Support

1. WARNING

- Core Warning: Pallet Restrictions

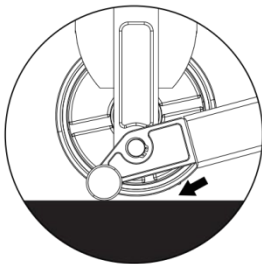
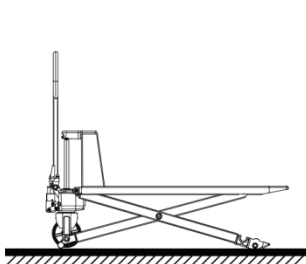
1. Pallet Types

- Only use open-bottom pallets. Do not use closed-bottom pallets (e.g., double-faced pallets), otherwise it will crush the pallet or damage the product.



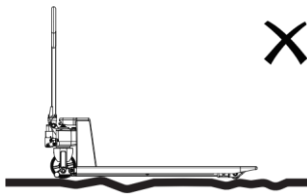
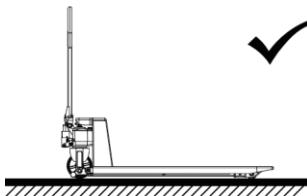
2. Automatic Braking

- When the lifting height exceeds a certain level, the safety straddle legs on both sides will automatically land, suspending the wheels. The product will be locked and cannot move. Do not drag the product forcefully at this time!



● Operating Environment

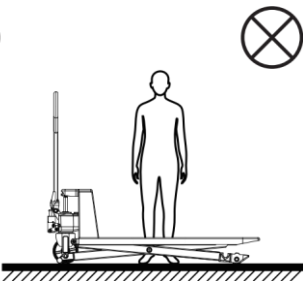
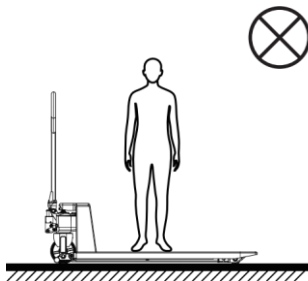
1. Ground Requirements: Operate this product only on hard, level, and pothole-free surfaces.
2. Environmental Limits: Do not operate in rainy, humid, or corrosive environments.



● Operational Guidelines

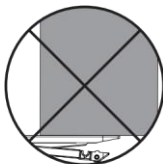
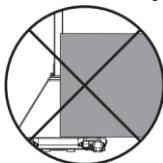
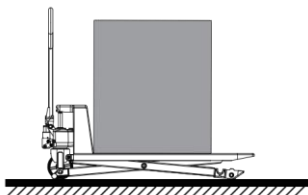
1. Personnel Safety

- Do not carry passengers.
- Pinch Hazard: Keep hands and feet clear of the scissor arms (cross linkage) and leg areas during operation to prevent severe shearing injuries.



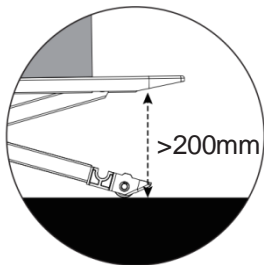
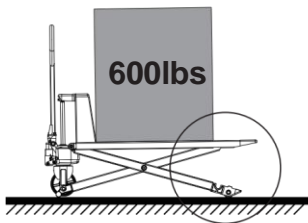
2. Load Limits

- Do not exceed the rated load capacity.
- Place loads securely in the center of the forks.
- Do not lift off-center or with only the fork tips. Due to the scissor structure, off-center lifting can easily cause the scissor arms to deform or the load to tip over.



3. Height Limits

- When transporting loads exceeding 600lbs, the lifting height of the forks must not exceed 200mm (approx. 8 inches) from the ground.

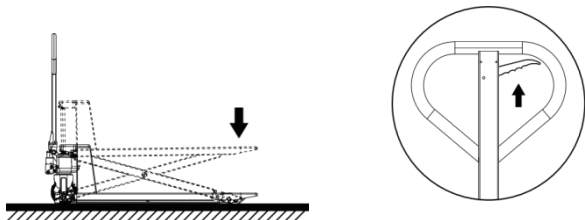


● **Traveling and Lifting Guidelines / How to Operate**
Three-Position Control Lever (Dual Speed Mode)

The logic of this control lever is different from standard pallet jacks. Please read carefully:

1. Lowering (Top Position)

- Squeeze the control lever to the highest position. The product will lower.



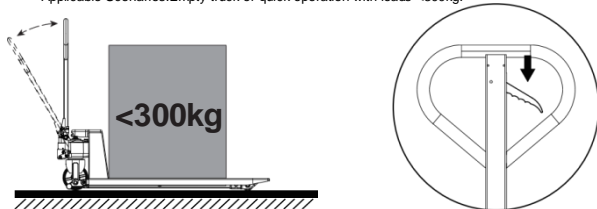
2. Slow Lifting (Middle Position)

- Move the control lever to the middle position. Pump the handle for slow lifting mode.
- Applicable Scenarios: Lifting heavy loads >300kg, or when precise height adjustment is needed.



3. Fast Lifting (Bottom Position)

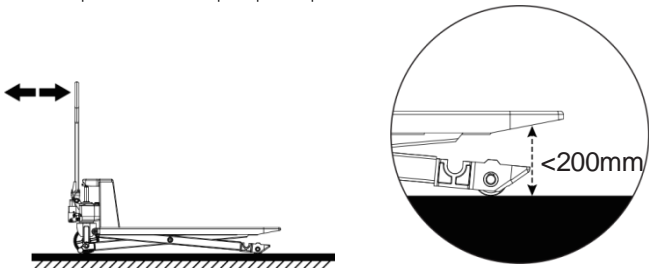
- Push the control lever to the lowest position. Pump the handle for fast lifting mode.
- Applicable Scenarios: Empty truck or quick operation with loads <300kg.



- Moving & Transporting

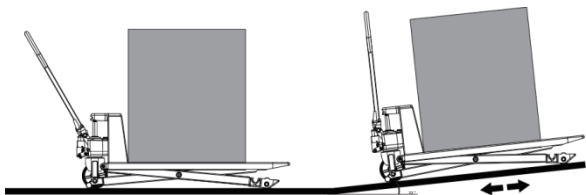
1. Moving Safety

- Lower the forks below 200mm from the ground.
- Ensure the safety straddle legs on both sides are fully retracted and off the ground.
- Grip the control handle to pull or push the product to move it.

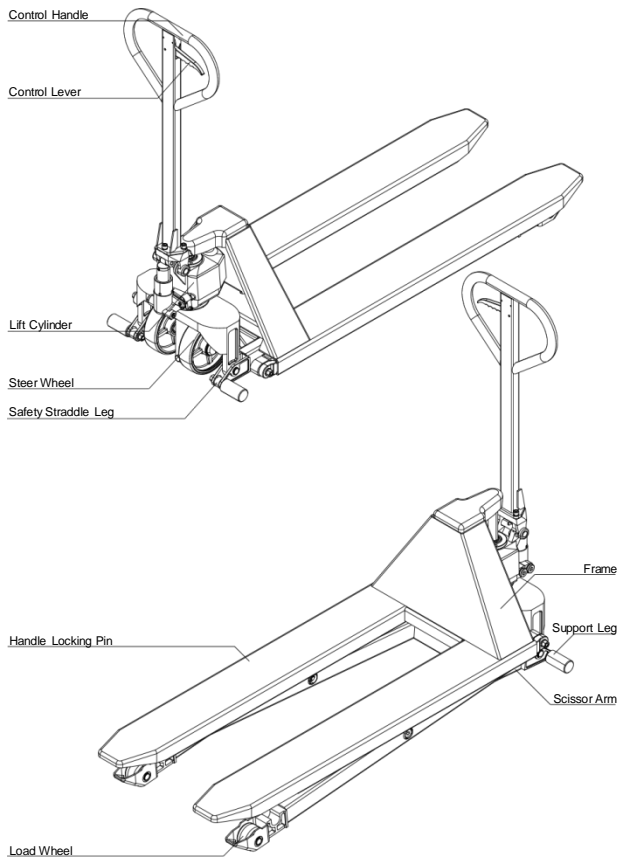


2. Ramp Operation

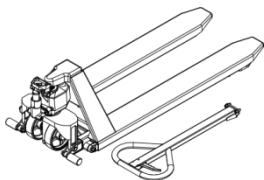
- Uphill: Forks must face uphill.
- Downhill: Operator must face the product while pulling it to control the descent speed carefully. Never turn on a slope.



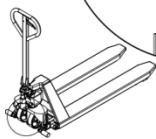
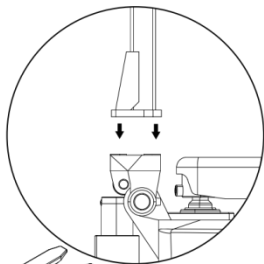
2. Parts Introduction



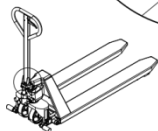
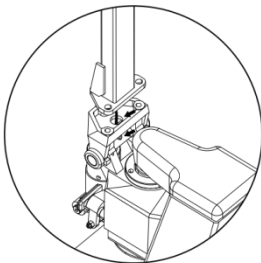
3. Installation Instruction



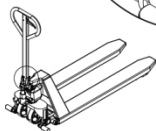
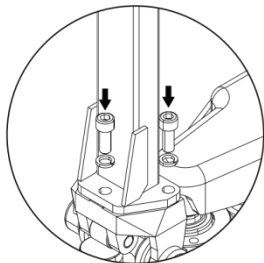
- ① Carefully unpack and remove securing straps. Take out the loose handle and the included Allen Key and screws.



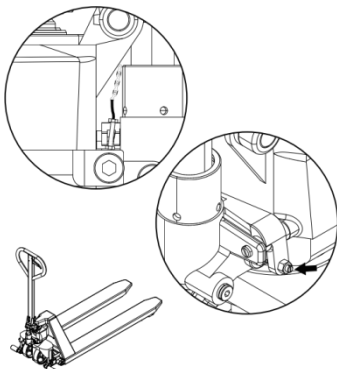
- ② Insert the handle base into the mounting slot on top of the hydraulic pump, aligning the handle pin hole with the pump mounting hole.



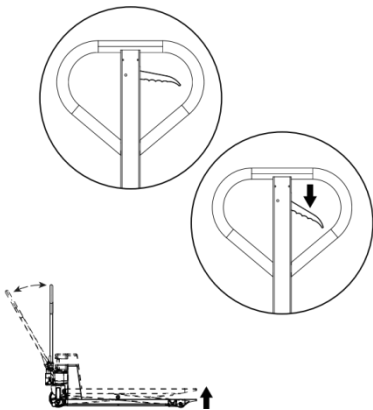
- ③ Thread the lifting chain (with the adjusting nut at the end) inside the handle through the center hole of the axle pin from above, letting it hang out from below.



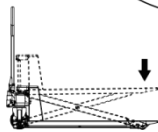
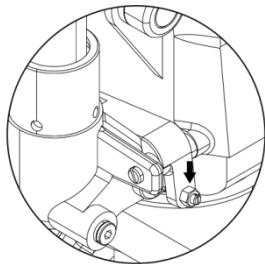
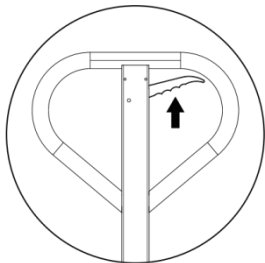
- ④ Use the Allen Key to firmly tighten the hex screws on both sides of the base.



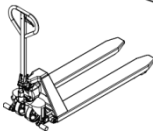
- Step on the foot pedal or press down the handle to create space, then hook the adjusting nut at the bottom of the chain into the groove of the lever plate under the hydraulic pump.
- ⑤



- ⑥ Test the "Lowering" function.



- ⑦ Test the "Fast Lifting" and "Slow Lifting" modes.



- ⑧ If the positions are inaccurate, fine-tune the screw located on the outside of the relief valve.

4. Inspection & Maintenance

Conducting a thorough inspection of the product can help prevent malfunctions and ensure it achieves its expected service life. Maintenance hours are based on 8 hours of operation per day, 200 hours per month. For safe operation, the product should be inspected and maintained according to the maintenance schedule.

● 200-Hour Inspection and Maintenance

No.	Component	Inspection or Service
1	Overall Condition	Check for abnormalities.
2	Fastener	Check all bolts, especially on wheels and handle, for looseness.
3	Jack/Cylinder & Oil Pipe	
4	Lifting Chain	Check for rust or unusual noise.
5	Wheel	Inspect steer wheels and load wheels for serious wear or entanglement with debris.
6	Scissor Arm	Check for rust; apply lubricant.

● Maintenance Intervals for Consumables and Components

Component	Inspection or Service	Interval (hours)
Hydraulic Oil	Replace	1,600
Seal	Replace	1,200
Bearing	Replace	1,200
Fork Wheel	Replace	1,200
Steer Wheel	Replace	1,200
Scissor Arm	Lubricate	800

5. Customer Support

- Warranty Period

1. **New Product (Complete Unit):**

1-year warranty from the date of receipt.

2. **Spare Parts:**

3-month warranty from the date of receipt.

3. **Battery:**

6-month warranty from the date of receipt.

4. **Used Product (Complete Unit):**

3-month warranty from the date of receipt.

- Warranty Coverage

Complete product and its accessories.

- Non-Warranty Items

1. Wearable parts, such as wheels under normal use and fuses.
2. Damage caused by improper or incorrect operation.

1. **Main Sales-after: service@apolloliftus.com**

Main Customer Service: +1 888-801-3049

Working Hours: 9:00 AM to 5:30 PM